









# welcome...

Please take a moment to read our digital room guide to help you make the most of your stay at Pacific Suites Canberra.

-  Reception: 7.30am - 8pm Sunday - Thursday  
24 hours Friday & Saturday
-  Swimming pool hours: 8.30am - 7pm
-  Gym hours: 6am - 10pm
-  Internet Password: Terrific2021
-  Check-in 2pm / Check-out 10.30am
-  Please note, rooms are not serviced on weekends or over public holidays.

## *useful numbers*

**Reception** - 02 6262 6266

**Guest rooms** - Dial room # direct

**Outside line** - Dial 0 for an outside line, then dial your number. Charges may apply.

**Ambulance / Fire / Police** - 000

**Taxi service** - 02 6280 0077 (ACT Cabs)

**Deliveroo** - Dial #9 to order via Reception

NATIONAL ZOO + AQUARIUM (5.3km)

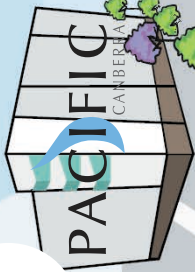
BLACK MOUNTAIN (5.3km)

TELSTRA TOWER (5.2km)

NATIONAL BOTANIC GARDENS (3.0km)

LIGHT RAIL Elouera Street

BRADDON RESTAURANT + BARS (50m)



NATIONAL MUSEUM (3.1km)

NATIONAL LIBRARY (3.3km)

HIGH COURT (4.1km)

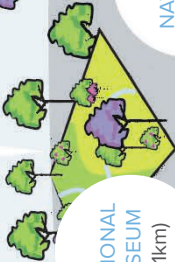
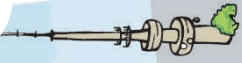
QUESTACON (4.1km)

NATIONAL GALLERY (4.2km)

OLD PARLIAMENT HOUSE (3.8km)

NEW PARLIAMENT HOUSE (5.2km)

LAKE BURLEY GRIFFIN



# *explore canberra. . .*

## **Australian War Memorial**

Top of ANZAC Parade  
Open 10am-5pm daily

## **Commonwealth Park**

Common Ave, 2601

## **Mount Ainslie Lookout**

Mountain Peak, 2609

## **National Arboretum Canberra**

Forest Dr, Molonglo Valley, 2611  
Open 9am-4pm daily

## **National Museum of Australia**

Lawson Cres, Acton, 2601  
Open 9am-5pm daily

## **National Portrait Gallery**

King Edward Terrace, Parkes, 2600  
Open 9am-5pm daily

## **Telstra Tower**

100 Black Mountain Dr, Acton 2601  
Open 9am-10pm daily

## **Questacon**

King Edward Terrace, Parkes 2600  
Open 9am-10pm daily

*terrific*  
*location*



# *neighbourhood eats. . .*

Akiba | 40 Bunda St  
[akiba.com.au](http://akiba.com.au)

BentSpoke Brewing Co. | 48/38 Mort St  
[bentspokebrewing.com.au](http://bentspokebrewing.com.au)

Eighty/Twenty Food | 1/18 Lonsdale St  
[eightytwentyfood.com.au](http://eightytwentyfood.com.au)

Grease Monkey Braddon | 19 Lonsdale St  
[greasys.com.au](http://greasys.com.au)

Kokomo's | 1 Genge St  
[kokomos.com.au](http://kokomos.com.au)

Lazy Su | 1/9 Lonsdale St  
[lazy-su.com.au](http://lazy-su.com.au)

Rizla | 24 Lonsdale St  
[drinkrizla.com.au](http://drinkrizla.com.au)

RYE Cafe | 9 Lonsdale St  
[ryecafe.com.au](http://ryecafe.com.au)

Sweet Bones Bakery and Cafe | 8/18 Lonsdale St  
[sweetbonescompany.com](http://sweetbonescompany.com)

The Italian Place | 38 Mort St  
[theitalianplace.net.au](http://theitalianplace.net.au)

*Terrific*  
location



## *where are you?*

Pacific Suites Canberra  
100 Northbourne Ave  
Canberra, 2601

## *stay in touch*

Follow us on our social media channels to discover special offers and keep up to date with useful information during and after your stay.

[@pacificsuitescanberra](https://www.instagram.com/pacificsuitescanberra)

## *happy?*

Please let us know, as we love to pass good feedback on to our team. Should you experience anything less than terrific, we ask that you let us know at the time. This way we can address and resolve any issues as soon as possible.

## *air conditioning/heating*

Your room has its own separate reverse cycle air conditioner/heater located on the living room wall. The temperature on the thermostat can be adjusted from the remote control located on your wall. Please allow 15 minutes for the heating to switch on as it is on a reverse cycle system. Your bathroom/s also have in-slab floor heating which can be controlled on a small panel inside the bathroom.

## *bikes*

Available for hire from the front of the hotel.

## *cooking utensils*

Please call down to reception if you need additional kitchen utensils. We have a selection of additional items available upon request.

## ***gym***

The gym is open 6am – 10pm and is located on the ground floor and to the right of our reception desk.

## ***housekeeping***

If you have booked an eco-rate, your room will not be serviced daily and you will need to call down to reception if you need any items refreshed. Rooms are also not serviced over the weekend and on public holidays.

Please note, the Inkeepers Liability Act applies to Pacific Suites Canberra, excluding motor vehicles, and to a maximum of \$40.

## ***laundry + dry cleaning***

The hotel operates a same day laundry and dry cleaning service. Laundry dockets with prices and collection bags are located in your wardrobe. Please place items in the bag and leave at reception by 8am.

## ***maintenance***

Please report any problems to reception (dial 9).

## ***medical needs***

For emergencies dial 000.

**Hospital:** Calvery Public Hospital Bruce  
5 Mary Potter Cct, 02 6201 6111

**Doctor:** More than Medicine  
53 Mort St, 02 6162 1639

**Chemist:** Beyond Pharmacy  
4/18 Lonsdale St, 02 6170 4164

**Dentist:** Modern Dentistry  
1/131 City Walk, 02 6247 8400

## ***no smoking policy***

All rooms at Pacific Suites Canberra are non-smoking, including the use of e-cigarettes and vaping. Failure to comply with our smoke free policy will incur an extra cleaning and sanitising fee and could also trigger smoke alarms.

## ***swimming pool***

All guests are welcome to use the pool facilities located on level 2. Pool hours are 8:30am - 7pm daily. Please bring your room key for access to the pool area. Please note that there is NO lifeguard in attendance, therefore children must be accompanied by an adult. No glassware is permitted in the pool area.

## ***safety deposit box***

In-room safes are provided for your use with our compliments. Please follow the instructions located on the safe. We recommended placing all valuables in the safe as the hotel accepts no responsibility for theft.